

FAQ

Terms and Conditions:

<http://www.glider.cz/obchodni-podminky/>

Correct merchandize size:

A size table is provided with every available item. Please pay attention to it when placing an order.

Order delivery and its tracking:

After handing your order to a shipping company you will be sent a code with which you can track your order according to the selected shipping method.

Česká pošta: <http://www.postaonline.cz/trackandtrace>

DPD: [http://www.dpd.com/tracking_cs_CZ\(lang\)/cs_CZ](http://www.dpd.com/tracking_cs_CZ(lang)/cs_CZ)

Zásilkovna: <http://www.zasilkovna.cz/vyhledavani>

Orders get sent after the payment is received.

Standard shipping includes: The Czech Republic, Slovakia, Poland, Hungary, Austria and Germany

For shipping to other countries please contact us at glidershop@gmail.com

Order payment – bank transfer:

Used for payment both in CZK and EUR

Account number: 20007373/2010

Variable symbol: order number

BIC: FIOBCZPPXX

IBAN: CZ18 2010 0000 0000 2000 7373

PayPal

glidereshop@gmail.com

How to treat gold and silver pendants:

All our products are made out of the given material. No gilding or silvering, but a 100% clean product. Silver products are coated with rhodium, which is a new antioxidant method. The silver therefore keeps its shine and color and does not darken with everyday wearing. Both gold and silver are soft metals and it is necessary to keep this in mind when handling and wearing these. Silver jewelry is vulnerable to sweat and chlorine. We suggest taking them off for pool diving or an intensive sports activity. Only clean silver jewelry with cotton wool or silver cleaning cloth. If you are unsure of how to treat silver jewelry, send your silver jewelry to a specialist every half a year. As with everything, you can find a lot of “tips and tricks” when it comes to treating silver jewelry. We however cannot suggest experimenting with silver jewelry you love.

How to treat printed-on clothes:

Wear it with pride and be a proud member of the glider community.

For keeping the clothes in a good state and keeping the colors saturated we suggest washing under 40 °C (104 °F)

Warning: It is necessary to wash and iron printed-on clothing inside out.

Who we are:

Denisa and Tomáš – we are two ordinary people who like to be creative and rather than looking for reasons why something cannot be done we like to look for ways to do it. Even though it is not always easy, we are able to find compromises and always work things out. Tomáš is a glider pilot with a fondness for good food, who takes care of the financial, logistical and content side of the project. Denisa is a future pilot with a sense for esthetics and design. She makes sure that everything is elegant and pretty. We do everything with passion and joy, because we simply love it!

The Glider project:

We love flying and the airport life in general. We unsuccessfully tried to search for different interesting and original glider accessories but we could not find any. And so we decided one day that if we cannot help ourselves, nobody is going to do it for us. That is why we created this e-shop for glider pilots with glider themed clothing and accessories. When we think of new products we design them for ourselves, the way we ourselves would like them. We only pick materials that we personally feel comfortable in, ones that we want to wear and, most importantly, ones that we wear both on the ground and in the air.

We are planning to expand our selection further so if you do not find what you're looking for, don't hesitate to let us know!